FY18 IOT Services and Rate Table									
Service									
Code	Service Name	Units	FY16 Rate	FY17 Rate	FY18 Rate				
Application Development Services									
1170	Application Development - Standard	Hourly	85.00	85.00	85.00				
1170s	Application Development - Senior	Hourly	95.00	95.00	110.00				
1170m	App Development Maintenance	Hourly	Quote	Quote	95.00				
1170r	Application Development - Architect	Hourly	NA	NA	125.00				
Business Applications									
1174	Shared Dynamics CRM On-Premise	Monthly per Instance	1,511.43	1,549.79	2,000.00				
1193	Dynamics 365 CRM Online	Monthly per Named User	N/A	Pass Through	Pass Through				
1025	Sharepoint On-Premise	Monthly per Application & Website	448.36	1,297.17	1,452.00				
1153d	ArcGIS Desktop	Per Year per User	NA	325.00	325.00				
1153o	ArcGIS Online	Per Year per User	NA	175.00	175.00				
1153c	ArcGIS Consulting	Quote	NA	NA	100.00				
1153t	ArcGIS End-User Training	Quote	NA	NA	Variable				
1120	GMIS HR	Monthly per Headcount	Allocation	Allocation	Allocation				
1121	GMIS Financials/Hyperion	Monthly per Transaction	Allocation	Allocation	Allocation				
NA	vFire Work Management	No charge at this time	0.00	0.00	0.00				
1196	Oracle WebCenter Content	Monthly per GB	0.00	0.00	3.88				
	ation Services	indian, poi es	0.00	0.00	0.00				
1014	Email/G3 (non-Seat)	Monthly per Named User	4.18	4.18	17.22				
1177c	Email Overage	Monthly per GB over 400 MB	1.18	1.16	0.98				
1169	Video Bridging	Monthly per Account	84.17	60.08	60.08				
1173	WebEx	Monthly per Account	34.90	35.60	39.76				
1023	SFTP Services	Monthly per Named User	14.71	20.28	36.42				
	ications Services	menany per riames eee.		_00	55.12				
		Mobile Services							
1041	Pagers	Monthly per Pager	1.97	Pass Through	Pass Through				
1117	Cellular Phone Service	Per Plan	0.88	Pass Through	Pass Through				
	1	Network Services							
1020	Remote Access (Citrix)	Monthly per Named User	7.45	9.43	9.99				
1112	Data Circuits - Off Network	Monthly per Circuit	Pass Through	Pass Through	Pass Through				
1126	TSO/DSO & OCRs	Per Job	Pass Through		Pass Through				
1141	WAN Management Services	Monthly per Circuit	117.67	128.10	107.34				
1155	Network Access Services	Monthly per Device/Module	115.19	125.44	104.57				
1187	Data Circuits - On Network	Monthly per Circuit	NA						
		Telecommunications Services		. acccag	. acccag				
1035	Directory Assistance	Per Call	Pass Through	Pass Through	Pass Through				
1037	Contracted Long Dist - Switched	Per Minute	0.0274						
1038	800 # Service - Switched	Per Minute	0.0274						
1039	800 # Service - Dedicated	Per Minute	0.0179						
1040	Calling Card	Per Minute	0.0302	Pass Through	Pass Through				
1043	Telephone - Centrex	Monthly per Phone	15.29	12.12	15.50				
1044	Telephone - Remote	Per Vendor Contract	1.75						
1107	Contracted Long Distance - Dedicated	Per Minute	0.0188						
1108	Non-Contracted Long Distance	Per Minute	Pass Through	Pass Through	Pass Through				
1162	IP Phone	Monthly per Phone	17.67	10.13	9.07				
1183	Interactive Intelligence (ININ)	Monthly per Basic Station	8.10	7.70					
1186	Sol VaaS	Per Vendor Contract	NA	Pass Through					
1188	Telecom Management Services	Monthly per Unit	NA NA	3.37	4.38				
1100	Trefeconi ivianagement Services	Internally ber office	INA	3.37	4.38				

Database Services	FY18 IOT Services and Rate Table								
Detabase Services	Service								
Database Maintenance Services			Units	FY16 Rate	FY17 Rate	FY18 Rate			
Desktop Services									
		ŭ .	Monthly per Database	1,018.89	1,018.22	1,077.20			
Pass Through Pass									
1901 PC. Refresh Upgrades						69.52			
1136 Seat Charge - Non-Network Monthly per Seat 35.00									
		1.0							
Monthly per Machine 5.00 5.00 5.00 5.00 1178c Acrobat Pro Monthly per User NA 66.00 66.00 Monthly per User NA 20.00 20.00 Monthly per User NA 15.00 15.00 Monthly per User NA 15.00 15.00 Monthly per User NA 15.00 15.00 Monthly per User NA 20.00 20.00 Monthly per User NA 33.00 33.00 Monthly per User NA 33.00 33.00 Monthly per User NA 30.00 20.00 Monthly per User NA 20.00 20.00 Monthly per Server Monthly per Server 66.17 66.17 37.70 Monthly per Server 66.17 66.17 37.70 Monthly per Server 66.17 66.17 37.70 Monthly per Server 71.89 71.89 71.89 71.89 Monthly per Server 71.89 71.89 71.89 71.89 87.11 Monthly per Server 71.89 71.89 87.11 Monthly per Server 71.89 71.89 87.11 Monthly per Server Monthly per Server 71.89 71.89 87.11 Monthly per Server Monthly per Server 71.89 71.89 87.11 Monthly per Server Monthly per Server 71.89 71.89 87.11 Monthly per Server Monthly per Server 71.89 71.89 87.11 Monthly per Server Monthly per Server 71.80 71.80 Monthly per Server Monthly per Server 71.80 0.000 Monthly per Server Monthly per Server 71.80 0.000 Monthly monthly monthly per Server Monthly per Server Monthly per Server Monthly per Ser	1136				35.00	35.00			
1178c		Seat Charge - Non-Network Plus		15.00		15.00			
1178d	1178			5.00					
1178i	1178c			NA	66.00	66.00			
1178p	1178d	Adobe InDesign CC	Monthly per User		20.00	20.00			
1178pp Adobe Premier Pro	1178i	Adobe Illustrator	Monthly per User	NA	15.00	15.00			
	1178p	Adobe Photoshop	Monthly per User	NA		20.00			
Monthly per User	1178pp	Adobe Premier Pro	Monthly per User	NA	20.00	20.00			
Hosting Services	1178r	Adobe Robohelp	Monthly per License	NA	33.00	33.00			
1050 Physical Server Hosting Monthly per Server 164.55 165.91 118.34	1178w	Adobe Dreamweaver	Monthly per User	NA	20.00	20.00			
1052	Hosting	Services							
1052a Virtual Server (extra CPU) Monthly per Additional CPU 15.85 10.95 5.16 1052b Virtual Server (extra GB RAM) Monthly per 1 GB RAM 9.95 6.27 3.0 1037b Disaster Recovery - Physical Server Monthly per Server 71.89 71.89 87.18 1137v Disaster Recovery - Virtual Server Monthly per Server 47.93 47.93 55.18 1191 Oracle Application Hosting Monthly per Site N/A 471.22 1,757.64 1192 Ils Web Hosting Monthly per Site N/A 59.53 41.34 1195 Server Management Per Month Per Month 50.48 1105 N.Gov Services 1131 IN.Gov Service Based Service Based Service Based 1131 In.Gov Service Based Service Based Service Based Service Based 1131 In.Gov Service Based Service	1050	Physical Server Hosting	Monthly per Server	164.55	165.91	118.34			
1052b Virtual Server (extra GB RAM) Monthly per 1 GB RAM 9.95 6.27 3.07 1137p Disaster Recovery - Physical Server Monthly per Server 71.89 71.89 87.18 1137v Disaster Recovery - Virtual Server Monthly per Server 47.93 47.93 55.18 47.93 47.93 55.18 47.93 47.	1052	Virtual Server Hosting - Base	Monthly per Server	66.17	66.17	37.70			
1052b Virtual Server (extra GB RAM) Monthly per 1 GB RAM 9.95 6.27 3.07 1137p Disaster Recovery - Physical Server Monthly per Server 71.89 71.89 87.18 87.18 1137v Disaster Recovery - Virtual Server Monthly per Server 47.93 47.93 55.118 1191 Oracle Application Hosting Monthly per Site N/A 471.22 1,757.64 1192 IIS Web Hosting Monthly per Site N/A 59.53 41.34 1195 Server Management Per Month Per Month 50.44 N/A 59.53 41.34 1195 Services N/A 59.53 41.34 1195 Services N/A 59.54 1194 N/A 59.55 41.34 1195 Services N/A 59.54 1195 Service Based Service Based Service Based N/A 59.54 1195 Services N/A 59.55 41.34 1195 Services N/A 59.55 41.34 1195 Services N/A 59.53 41.34 1195 Service N/A 59.53 41.34 1195 Services N/A 59.53 41.34 1195 Service N/A 59.53 41.34 1195 Services N/A 59.53 Services N/A 59.53 N/A 59.53	1052a	Virtual Server (extra CPU)	Monthly per Additional CPU	15.85	10.95	5.16			
1137p Disaster Recovery - Physical Server Monthly per Server 71.89 71.89 87.16 1137v Disaster Recovery - Virtual Server Monthly per Server 47.93 47.93 47.93 55.18 1191 Oracle Application Hosting Monthly per Site N/A 471.22 1,757.64 1192 IIS Web Hosting Monthly per Site N/A 59.53 41.34 1195 Server Management Per Month 50.48 1196 Services Services Service Based Service Based Service Based 118 IN.Gov Services Service Based Service Based Service Based 118 IN.Gov Services Service Based Service Based Service Based 1192 Disk Megabytes Allocated Daily 0.0006 0.0004 0.0004 1092 Disk Megabytes Allocated Daily 0.0006 0.0004 0.0004 1094 Tape Access Per Mount 0.2223 0.2900 0.2886 1095 Project Success Center 1182a Project Success Center 1182a Project Success Center Service Hourly 85.00 110.00 110.00 1182b Project Success Center - Standard Hourly 75.00 90.00 90.00 1182c Project Success Center - Specialist Hourly 75.00 90.00 90.00 1182c Project Success Center - Specialist Hourly 75.00 90.00 90.00 1182c Project Success Center - Specialist Hourly 75.00 90.00 90.00 1182c Security - Confidential Monthly per Server and Seat 23.60 23.60 23.60 1180 Security - Confidential Monthly per Server and Seat 162.90 162.90 196.30 1177a Shared SAN Storage Monthly per GB 1.18 1.16 0.98 1177b Archive Storage Monthly per GB 1.18 1.16 0.98 1177f VM Server Additional Storage Monthly per GB 0.98 1.18 1.16 0.98 11777 VM Server Additional Storage Monthly per GB 1.18 1.16 0.98 11777 VM Server Additional Storage Monthly per GB 0.98 0.98 11776 VM Server Additional Storage Monthly per GB 0.98 11777 VM Server Additional Storage Monthly per GB 0.98 1178 VM Server Additional Storage Monthly per GB 0.98	1052b	Virtual Server (extra GB RAM)		9.95	6.27	3.07			
1137v Disaster Recovery - Virtual Server Monthly per Server 47.93 47.93 55.16 1191	1137p	Disaster Recovery - Physical Server		71.89	71.89	87.18			
1191 Oracle Application Hosting Monthly per Site N/A 471.22 1,757.64 1192 IIS Web Hosting Monthly per Site N/A 59.53 41.34 1195 Server Management Per Month 50.48 1196 Web Hosting Monthly per Site N/A 59.53 41.34 1195 Server Management Per Month 50.48 118 IIN.Gov Service Based Service Based Service Based 118 IIN.Gov Service Based Service Based 118 Monthly per Server Mainframe Services 1192 Disk Megabytes Allocated Daily 0.0006 0.0004 0.0004 1092 Disk Megabytes Allocated Daily 0.0006 0.0004 0.0004 1094 Tape Access Per Mount 0.2223 0.2900 0.2886 1094 Tape Access Per CPU Second 0.0119 0.0122 0.0136 1182a Project Success Center 1182a Project Success Center - Senior Hourly 85.00 110.00 110.00 1182b Project Success Center - Standard Hourly 75.00 90.00 90.00 1182c Project Success Center - Specialist Hourly 75.00 90.00 90.00 1182b Project Success Center - Specialist Hourly 75.00 90.00 90.00 1182c Project Success Center - Specialist Hourly 75.00 90.00 90.00 1182c Project Success Center - Specialist Hourly 75.00 90.00 90.00 1182c Project Success Center - Specialist Hourly 75.00 90.00 90.00 1182b Project Success Center - Specialist Hourly 75.00 90.00 90.00 1182c Project Success Center - Specialist Hourly 75.00 90.00 90.00 1182c Project Success Center - Specialist Hourly 75.00 90.00 90.00 1182c Project Success Center - Specialist Hourly 75.00 90.00 90.00 1182c Project Success Center - Specialist Hourly 75.00 90.00 90.00 1182c Project Success Center - Specialist Hourly 75.00 90.00 90.00 1182c Project Success Center - Specialist Hourly 75.00 90.00 90.00 1182c Project Success Center - Specialist Hourly 75.00 90.00 1182c Project Success Center - Specialist Hourly 75.	1137v			47.93	47.93	55.18			
IIS Web Hosting	1191	Oracle Application Hosting	Monthly per Site	N/A	471.22	1,757.64			
Name	1192			N/A	59.53	41.34			
N.Gov Service Based Serv	1195					50.45			
In	IN.Gov S								
Mainframe Services 1066 Jobs Production Per Job Executed 0.1804 0.2311 0.2311 1092 Disk Megabytes Allocated Daily 0.0006 0.0004 0.0004 1094 Tape Access Per Mount 0.2223 0.2900 0.2886 5000 Mainframe Transactions Per CPU Second 0.0119 0.0122 0.0136 Project Success Center 1182a Project Success Center - Senior Hourly 85.00 110.00 110.00 1182b Project Success Center - Standard Hourly 75.00 90.00 90.00 1182c Project Success Center - Specialist Hourly 75.00 90.00 90.00 Security Services 1175 Security - Baseline Monthly per Server and Seat 23.60 23.60 23.60 1180 Security - Confidential Monthly per GB 1.18 1.16 0.98 1177a Shared SAN Storage Monthly per GB 1.18 1.16 0.98 1177f VM Serv	1131			Service Based	Service Based	Service Based			
Disk Megabytes Allocated Daily D.0006 D.0004 D.	Mainfram	e Services							
Tape Access	1066	Jobs Production	Per Job Executed	0.1804	0.2311	0.2311			
Tape Access	1092	Disk Megabytes Allocated	Daily	0.0006	0.0004	0.0004			
Mainframe Transactions Per CPU Second 0.0119 0.0122 0.0130	1094			0.2223					
Project Success Center 1182a Project Success Center - Senior Hourly 85.00 110.00 110.00 1182b Project Success Center - Standard Hourly 75.00 90.00 90.00 1182c Project Success Center - Specialist Hourly 135.00 135.00 Security Services 1175 Security - Baseline Monthly per Server and Seat 23.60 23.60 23.60 1180 Security - Confidential Monthly per Server and Seat 162.90 162.90 196.39 Storage Services 1177a Shared SAN Storage Monthly per GB 1.18 1.16 0.98 1177b Archive Storage Monthly per GB 1.18 1.16 0.98 1177f VM Server Additional Storage Monthly per GB over 100 GB 1.18 1.16 0.98	5000								
1182a				<u> </u>					
1182b	1182a		Hourly	85.00	110.00	110.00			
1182c	1182b								
Security Services 1175 Security - Baseline Monthly per Server and Seat 23.60 23.60 23.60 1180 Security - Confidential Monthly per Server and Seat 162.90 162.90 196.39 Storage Services Storage Services 1.18 1.16 0.98 1177a Shared SAN Storage Monthly per GB 1.18 1.16 0.98 1177b Archive Storage Monthly per GB 1.18 1.16 0.98 1177f VM Server Additional Storage Monthly per GB over 100 GB 1.18 1.16 0.98		•		10.00					
1175 Security - Baseline Monthly per Server and Seat 23.60 23.60 23.60 1180 Security - Confidential Monthly per Server and Seat 162.90 162.90 196.30 Storage Services 1177a Shared SAN Storage Monthly per GB 1.18 1.16 0.98 1177b Archive Storage Monthly per GB 1.18 1.16 0.98 1177f VM Server Additional Storage Monthly per GB over 100 GB 1.18 1.16 0.98			[· · · · · · · · · · · · · · · · · · ·		100.00				
Storage Services Monthly per Server and Seat 162.90 162.90 196.30 1177a Shared SAN Storage Monthly per GB 1.18 1.16 0.98 1177b Archive Storage Monthly per GB 1.18 1.16 0.98 1177f VM Server Additional Storage Monthly per GB over 100 GB 1.18 1.16 0.98			Monthly per Server and Seat	23.60	23.60	23.60			
Storage Services 1177a Shared SAN Storage Monthly per GB 1.18 1.16 0.98 1177b Archive Storage Monthly per GB 1.18 1.16 0.98 1177f VM Server Additional Storage Monthly per GB over 100 GB 1.18 1.16 0.98	1180								
1177a Shared SAN Storage Monthly per GB 1.18 1.16 0.98 1177b Archive Storage Monthly per GB 1.18 1.16 0.98 1177f VM Server Additional Storage Monthly per GB over 100 GB 1.18 1.16 0.98		<u> </u>		.02.00	.02.00				
1177b Archive Storage Monthly per GB 1.18 1.16 0.98 1177f VM Server Additional Storage Monthly per GB over 100 GB 1.18 1.16 0.98		Shared SAN Storage	Monthly per GB	1 18	1 16	0.98			
1177f VM Server Additional Storage Monthly per GB over 100 GB 1.18 1.16 0.98									
	1177h	Isilon File Overage	Monthly per GB over (variable)	NA	NA				